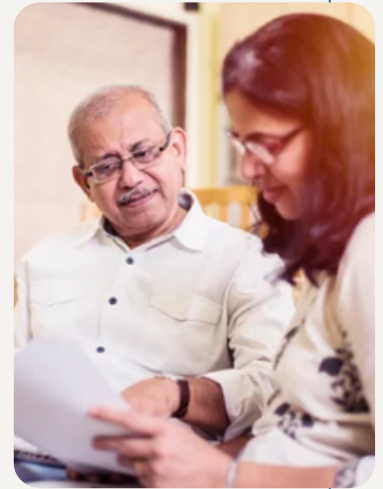


Talking to Providers & Hospitals



- **Introduce yourself** and your role in your loved one's care
- **Ask if there is a HIPAA Authorization Form on file** with your name on it
- **Be clear:** "I'm not asking for anything they haven't agreed to share."
- **If denied,** ask: "Is there a form I need to complete or a way to document my role?"

Tips to Make Things Easier



Use a shared portal: Many patient portals allow caregivers to access records with permission



Document everything: Keep copies of forms and notes from conversations



Stay calm and respectful when dealing with HIPAA misunderstandings—many providers err on the side of caution

